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PATENT Ifw

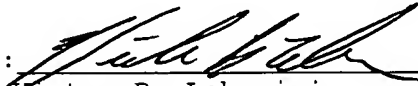
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : CURTIS HEISEY, ET AL.  
Application No. : 10/016,597  
Filed : October 26, 2001  
Confirmation No. : 6523  
For : INTELLIGENT DEVICE UPGRADE ENGINE  
Examiner : Eric B. Kiss  
Attorney's Docket : SYNER-177XX

TC Art Unit: 2122

\* \* \* \* \*

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 10-4-04.

By:   
Victor B. Lebovici  
Registration No. 30,864  
Attorney for Applicants

\* \* \* \* \*

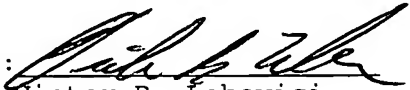
STATUS LETTER

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Further to the filing of the above identified application on October 26, 2001, information is requested as to the present status of the above-identified application.

Respectfully submitted,

By:   
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